HUMANA HEALTH PLAN, INC.: GA HUMANA NPOS LFP 19 COPAY RX4

Coverage for: Individual + Family | Plan Type: NPOS



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage by calling 866-4ASSIST (427-7478). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 866-4ASSIST (427-7478) to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | Network: \$1,000 individual / \$2,000 family; Non-Network: \$4,000 individual / \$8,000 family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Network Providers: Yes. Certain Office Visits, Preventive Care, Emergency Room Care, Urgent Care, Prescription Drugs and Certain Therapies Non-Network Providers: Yes. Emergency Room Care and Prescription Drugs | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For <u>network providers</u> : \$4,000 individual / \$8,000 family For non-network <u>providers</u> : \$16,000 individual / \$32,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |

| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance-billing charges, health care this plan doesn't cover, penalties for failure to obtain preauthorization for services, non-network transplant, non-network prescription drugs, non-network specialty drugs, non-network immune effector cell therapy | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
|--|--|---|
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.humana.com/directories or call 866-4ASSIST (427-7478) for a list of network providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | | What You Will Pay | | |
|--|---|--|--|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | Preferred network provider virtual visit: No charge; deductible does not apply Network provider virtual visit: \$20 copay/office visit; deductible does not apply Primary care visit: \$20 copay/office visit; deductible does not apply | Virtual visit: 50% coinsurance Primary care visit: 50% coinsurance | None |
| | Specialist visit | \$50 <u>copay</u> /visit; <u>deductible</u> does not apply | 50% coinsurance | None |
| | Preventive care/screening/ immunization | No charge; <u>deductible</u> does not apply | 50% coinsurance | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |

| | | What You Will Pay | | |
|--|--|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | No charge; <u>deductible</u> does not apply | 50% coinsurance | Cost sharing may vary based on where service is performed. Imaging: Preauthorization may be required - if not obtained, penalty will be 50%. |
| | Imaging (CT/PET scans, MRIs) | \$500 <u>copay</u> /visit; <u>deductible</u> does not apply | 50% coinsurance | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.humana.com/2022 -Rx4/ | Level 1 - Low-cost generic and brand-name drugs | (Retail) \$10 <u>copay</u> /prescription; <u>deductible</u> does not apply (Mail Order) \$25 <u>copay</u> /prescription; <u>deductible</u> does not apply | (Retail) 30% coinsurance, after \$10 copay/prescription; deductible does not apply (Mail Order) 30% coinsurance, after \$25 copay/prescription; deductible does not apply | (Retail) 30 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug. (Mail Order) 90 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug. |
| | Level 2 - Higher-cost generic and brand-name drugs | (Retail) \$35 <u>copay</u> /prescription; <u>deductible</u> does not apply (Mail Order) \$87.50 <u>copay</u> /prescription; <u>deductible</u> does not apply | (Retail) 30% coinsurance, after \$35 copay/prescription; deductible does not apply (Mail Order) 30% coinsurance, after \$87.50 copay/prescription; deductible does not apply | |
| | Level 3 - High-cost, mostly brand-name drugs | (Retail) \$55 <u>copay</u> /prescription; <u>deductible</u> does not apply (Mail Order) \$137.50 <u>copay</u> /prescription; <u>deductible</u> does not apply | (Retail) 30% coinsurance, after \$55 copay/prescription; deductible does not apply (Mail Order) 30% coinsurance, after \$137.50 copay/prescription; deductible does not apply | |

| | | What You Will Pay | | |
|--|--|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Level 4 - Highest-cost drugs | (Retail) 25% coinsurance; deductible does not apply (Mail Order) 25% coinsurance; deductible does not apply | (Retail) 30% coinsurance, after 25% coinsurance; deductible does not apply (Mail Order) 30% coinsurance, after 25% coinsurance; deductible does not apply | |
| | Specialty drugs | Preferred network specialty pharmacy: 25% coinsurance; deductible does not apply Network specialty pharmacy: 35% coinsurance; deductible does not apply | 50% <u>coinsurance</u> ; <u>deductible</u> does not apply | 30 day supply. <u>Preauthorization</u> may be required - if not obtained, member is responsible for 100% of the cost of the drug. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge after <u>deductible</u> | 50% coinsurance | Preauthorization may be required - if not obtained, penalty will be 50%. |
| | Physician/surgeon fees | No charge after deductible | 50% coinsurance | None |
| If you need immediate medical attention | Emergency room care | \$500 <u>copay</u> /visit; <u>deductible</u> does not apply | \$500 <u>copay</u> /visit; <u>deductible</u> does not apply | Emergency room care: Copayment waived if admitted. |
| | Emergency medical transportation | No charge after <u>deductible</u> | No charge after <u>network</u> <u>deductible</u> | |
| | Urgent care | \$100 <u>copay</u> /visit; <u>deductible</u> does not apply | 50% coinsurance | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | No charge after deductible | 50% coinsurance | Preauthorization may be required - if not obtained, penalty will be 50%. |
| | Physician/surgeon fees | No charge after deductible | 50% coinsurance | None |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Therapy: \$20 copay/visit; deductible does not apply Outpatient hospital non-surgical services: No charge after deductible | Therapy: 50% coinsurance Outpatient hospital non-surgical services: 50% coinsurance | None |

| | | What Yo | u Will Pay | |
|--|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Inpatient services | No charge after deductible | 50% coinsurance | Preauthorization may be required - if not obtained, penalty will be 50%. |
| If you are pregnant | Office visits | No charge; <u>deductible</u> does not apply | 50% coinsurance | Cost sharing does not apply for preventive services. |
| | Childbirth/delivery professional services | No charge after <u>deductible</u> | 50% coinsurance | Depending on the type of services, a copayment, coinsurance or deductible may apply. |
| | Childbirth/delivery facility services. | No charge after <u>deductible</u> | 50% coinsurance | Preauthorization may be required - if not obtained, penalty will be 50%. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| If you need help recovering or have other special health needs | Home health care | No charge after <u>deductible</u> | 50% coinsurance | 100 visit per year. <u>Preauthorization</u> may be required - if not obtained, penalty will be 50%. |
| | Rehabilitation services | Physical, occupational, speech, cognitive and audiology therapy: \$20 copay/visit; deductible does not apply | Physical, occupational, speech, cognitive and audiology therapy: 50% coinsurance | Therapies: Preauthorization may be required - if not obtained, penalty will be 50%. Rehabilitation: Physical, occupational, speech, cognitive and audiology therapy: 40 visits per year combined. Habilitation: Physical, occupational, speech and audiology therapy: 40 visits per year combined. |
| | Habilitation services | Physical, occupational, speech and audiology therapy: \$20 copay/visit; deductible does not apply | Physical, occupational, speech and audiology therapy: 50% coinsurance | |

| | | What You Will Pay | | |
|--|--|--|--|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Skilled nursing care | No charge after <u>deductible</u> | 50% coinsurance | 60 days per year. Preauthorization may be required - if not obtained, penalty will be 50%. |
| | <u>Durable medical</u> <u>equipment</u> | No charge after <u>deductible</u> | 50% coinsurance | Preauthorization may be required - if not obtained, penalty will be 50%. Excludes vehicle and home modifications exercise and bathroom equipment. |
| | Hospice services | No charge after <u>deductible</u> | 50% coinsurance | Preauthorization may be required - if not obtained, penalty will be 50%. |
| If your child needs dental or eye care | Children's eye exam | Not covered | Not covered | None |
| • | Children's glasses | Not covered | Not covered | None |
| | Children's dental check-up | Not covered | Not covered | None |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric surgery
- · Child dental check-up
- Child eye exam
- Child glasses

- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- · Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- · Acupuncture, if it is prescribed by a physician
- Chiropractic care manipulations are covered to 20 visits per year
- Cosmetic surgery, if to correct a functional impairment
- Dental care (Adult), if for dental injury of a sound natural tooth

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

www.humana.com or 866-4ASSIST (427-7478).

- For group health coverage subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- For non-federal governmental group health <u>plans</u>, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.
- If your coverage is a church <u>plan</u>, church <u>plans</u> are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the Marketplace, visit www.HealthCare.gov or call 800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- www.humana.com or 866-4ASSIST (427-7478).
- Department of Labor Employee Benefits Security Administration: 866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 866-4ASSIST (427-7478) (TTY: 711).

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| Specialist copayment | \$50 |
| Hospital (facility) coinsurance | 0% |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example. Peg would pay: | |

| Cost Sharing | | | |
|----------------------------|---------|--|--|
| <u>Deductibles</u> | \$1,000 | | |
| <u>Copayments</u> | \$10 | | |
| <u>Coinsurance</u> | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$60 | | |
| The total Peg would pay is | \$1,070 | | |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| Specialist copayment | \$50 |
| Hospital (facility) coinsurance | 0% |
| Other <u>coinsurance</u> | 0% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| | |
| In this example, Joe would pay: | |

| Cost Sharing | | |
|----------------------------|---------|--|
| <u>Deductibles</u> | \$0 | |
| <u>Copayments</u> | \$1,300 | |
| <u>Coinsurance</u> | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$1,320 | |
| | | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| Specialist copayment | \$50 |
| Hospital (facility) coinsurance | 0% |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
| | |

In this example, Mia would pay:

| Cost Sharing | | |
|----------------------------|---------|--|
| <u>Deductibles</u> | \$1,000 | |
| <u>Copayments</u> | \$600 | |
| <u>Coinsurance</u> | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$1,600 | |

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
 Discrimination Grievances, P.O. Box 14618,

 Lexington, KY 40512-4618
 If you need help filing a grievance, call 866-427-7478 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.
- California residents: You may also call California Department of Insurance toll-free hotline number: 800-927-HELP (4357), to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

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Language assistance services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian): Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

(Farsi) فارسى

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك